



YDR Chartered Loss Adjusters
63 Greenhill Road, Wayville SA 5034
Telephone +61 (8) 8201 8444
Facsimile +61 (8) 8201 8499
Email ydr@ydr.net.au

Conflict of Interest Policy

YDR believe business must be conducted honestly with integrity and in line with AICLA constitution rules and regulations.

YDR we search all claims upon receipt of instructions to ensure no existing conflict of interest. This includes but is not limited to the following:

1. Representing another insurer on the claim
2. Representing the insured directly as public assessor
3. Personal relationship with insured or persons connected to the insured
4. Previous claims assessed with the same insured

Depending on the conflict either the claim is allocated to an adjuster without conflict or is returned to the insurer.

In all cases the insurer is made aware of any ongoing conflict of interest and DR abides by their decision.

SOUTH AUSTRALIA
ADELAIDE
Whyalla
Mt Gambier

NEW SOUTH WALES
SYDNEY

QUEENSLAND
BRISBANE

VICTORIA
MELBOURNE
Warrnambool

WESTERN AUSTRALIA
PERTH

with representative office in London (UK)

in association with  **National Adjusters Partnership**